

STRAWBERRY HILL APARTMENT HOMES

July—September 2018

Office Staff

Jessica Montgomery Laura Tucker Debbie Henion Julia Lawler Kathy Choy

Maintenance

Trent Taylor Andy Seidner David Graham Donnie Barbee Michael Belaus Tufescu Mike Vescovi Dimitar Stoyanov Mark Neveu Jim Batson Manuel Salinas Guadalupe Robledo

Courtesy Officers

Roy Bunting Holly Lawton Jordan Ivey

Office Hours

Monday - Thursday 9:00 am to 6:30 pm Friday 9:00 am to 5:30 pm Saturday 10:00 am to 4:00 pm Sunday-Closed

Upcoming Events

Afternoon with our First Responders We are teaming up with our Apartment Life Team for a First Responder Day. Join us on Saturday, August 11th from 2-4:00PM next to the Leasing Office to meet with our local Fire Department.

We will be serving hot dogs, water, soda and popsicles to our residents on the back porch of the Marsh House. Check your email and the

mailbox kiosks for more information about this event! RSVP requested by Saturday, August 4 to live@strawberryhillapts.com

or 704-366-1944.

Strawberry Hill BBQ

Join us for an evening of BBQ and Music at the Marsh House Pool



<u>~ DETAILS ~</u> Date: Fríday, Sept. 21, 2018 Tíme: 6:00 p.m.—8:00 p.m. Place: Marsh House Pool RSVP by: Fríday, September 14, 2018 líve@strawberryhillapts.com or 704.366.1944

BYOB: No Glass Containers

You are invited to join us poolside at the Marsh House for an evening of LIVE MUSIC, BBQ, sweet tea, and lemonade.

vegetarían options will be available.



Strawberry Hill Food Truck Thursday is back!

Join us on Thursday, August 16, 2018 in the parking area adjacent to the Leasing Office for some of your favorite food trucks. We will be hosting Sticks 'n Cones, KO and Maryland Crab. We will also have a DJ onsite playing music while you enjoy some great food and relax by the pool with your neighbors.





Marsh Properties is teaming up with the Greater Charlotte Apartment Association this summer to collect school supplies for Classroom Central from now until August 13th. Donation boxes will be located in the Leasing Office and are welcomed at all Apartment Life and Strawberry Hill sponsored events through this date.

Thank you in advance for your support!

Strawberry Hill Tennis Court Reminders

- The tennis court is for Resident use only. Residents may only invite one guest to play.
- 2) Limit time on the court to 1 hour for singles and 1 1/2 hours for doubles.
- 3) Residents <u>MUST</u> have their amenity pass in order to use the court.
- Residents who are not playing but are practicing or teaching should yield the court 15 minutes after other resident players arrive.
- 5) Animals, riding toys, skates, skateboards, strollers, bicycles, etc. are not permitted on the court.

We appreciate everyone's cooperation to practice proper tennis etiquette when using the tennis court.

Maintenance Corner

- In order to keep your air conditioner running efficiently, set your thermostat to the desired temperature and let the system cycle on and off throughout the day. Rather than turning the unit off when you are not home, turn up the temperature 2-3 degrees during the day.
- Toilets: If your toilet is running, first remove the tank cover and push the flapper down firmly in the hole at the bottom of the tank. If your toilet is overflowing off the water supply by turning the handle located under the toilet in a clockwise direction.

- Three ways to let us know you have a service request:
- 1. Call the Leasing Office at 704-366-1944
- 2. Log into the Welcome Home Resident Portal
- 3. Email us at: <u>live@strawberryhillapts.</u> <u>com</u>
- If you have a maintenance emergency, please call the office at 704-366-1944. Do not email your requests, as they will not be answered until the next business day.



Parking Reminders:

- There are no assigned parking spaces at Strawberry Hill.
- Please park as close to your apartment as possible.
- If you have guests or additional vehicles, please park in the overflow areas closest to your apartment. Please leave the parking in front of the apartments for resident use.
- Please be sure to remove all valuables/items from your vehicle.
- Keep doors locked at all times.



A Bug's Life...

If you see any unwanted pests in your apartment, please call the office at 704-366-1944. Action Pest is here every Thursday. This is one of the many services we provide.

Please note that you and your pets will need to be out of the apartment for at least 3 hours after the apartment has been treated.



Strawberry Hill Pool Reminders:

- Swimming after sunset is not permitted.
- Glass bottles/containers <u>are not permitted</u> within the pool area. Should any glass break within the pool area, we will have no choice but to immediately shut down the pool.
- All guests must be accompanied by a resident. Guests should not use the amenity areas without a resident present.

 Please carry your amenity pass when you are using the pool and any of our other amenity areas.

• Pets are not permitted within the pool area.

Pet Reminders

- As responsible pet owners, please remember to pick up after your pets. We have pet stations located around the community with pet waste bags for your convenience.
- Remember to always keep your pet on a leash, this includes cats.
- Please do not leave pets unattended on patios or balconies.





Trash and Recycling

Please remember to take your trash to the compactors. Never leave your trash outside your front porch or back patio. The three-sided brick enclosures are not to be used for household trash.

There is a compactor conveniently located adjacent to the Marsh House as

well as near the 5101 Clubhouse (middle pool). We also have 9 recycling areas throughout the community to make recycling easier for you. As a reminder, do not place recycling in plastic bags. Plastic bags cannot be recycled here and need to be taken to your nearest grocery store.

If you have any questions about where you need to take your garbage and recycling,

will be happy to help you.





please call the office at 704-366-1944. We

RESIDENT

DIRECT PORTAL

24/7 ACCESS OFFERING:

- Online Rent Payments: With the convenience of using checking, savings account* or credit card*.
- Set up of recurring payments using your checking/savings account* or with your credit card*.
- Service request submission.
- Update your contact information and Emergency Contact Information.
- Stay up to date with Community Newsletters available online.
 - Contact the Leasing Office to find out more information about this great feature!

CHARLOTTE-MECKLENBURG STORM WATER SERVICES

In an effort to protect and preserve the state's water resources and to prevent sanitary overflow, clogs and back-ups, Mecklenburg County has implemented several programs to include the Grease Control Program. In order to be in compliance with the programs rules and regulations, we must be diligent in the proper disposal of cooking grease. Never pour grease down the drain, cool grease before discarding, mix grease with an absorbent material and dispose of it in a sealable container. Grease is Your Drain's Worst Enemy so Remember... Collect It, Absorb It, Seal it, Trash It!



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Bagels & Fruit Bar| September 8 | 10:00 – 11:30AM| 5101 Clubhouse Join us for bagels and fruit to jumpstart your day. There will be a variety of bagels and a fruit bar with an assortment of fresh fruit. -- *RSVP is appreciated by September 6 -*

Movie Night | September 14 | 7:30PM | Playground

Back by popular demand, we happily present Strawberry Hill Movie Night! Enjoy a family friendly movie under the stars and theater-inspired snacks too. Bring a blanket or lawn chair and we'll provide the rest. *In the event of inclement weather, the event will be postponed * -- RSVP is appreciated by September 12 –

REMINDER: Classroom Supply Drive. Bring items to donate

Pest Control: Every Thursday by Appt.

Like us on Facebook! StrawberryHillApartments

Contact your CARES team: Jermaine & Kourtney at

> StrawberryHill@ apartmentlife.org