

# PROVIDENCE PARK

## APARTMENT HOMES

SPRING 2019

### APRIL



11TH

#### National Pet Day

Bring your pet to the clubhouse for a fun photo session and a fur baby goody bag. While here, enter the grand prize drawing- winner will be announced in an email blast. Thursday, April 11, 2019 9:00 am-5:30 pm.

**Crafty Wednesday**  
Come decorate your own egg or bunny at the clubhouse. All materials provided. Wednesday, April 17, 2019 3:00-4:00 pm



17TH

### MAY

11TH

#### Muffins for Mom

If you are a mom or know a mom, come celebrate all mothers with us. Saturday, May 11, 2019 10:00 am-12:00 pm



#### Fire Safety Night

We will be hosting Fire Station 9 and their firetruck for a fire safety night. Stay and Enjoy hot dogs afterwards! May 22, 2019 5:30- 7:00 pm

22RD

### JUNE

15TH

#### Donuts for Dads

You don't have to be a dad to get a donut so come in and celebrate Father's Day with us. Saturday, June 15, 2019 10:00 am-12:00 pm



25TH

#### Pizza Night

What better way to celebrate the end of the school year than pizza? Drop in the clubhouse for a slice. Tuesday, June 25, 2019 5:00-6:00 pm



**Office Team:**  
Patty Allen  
Teresa Carso  
Jeane McNamee  
Basma Metwally

**Service Team:**  
Andy Anderson  
Ned Barnes  
Donnie Barbee  
  
**Courtesy Officer:**  
Michael Adamczak

**Office Hours:**  
**Monday- Thursday**  
9:00 am- 6:30 pm  
**Friday**  
9:00 am- 5:30 pm  
**Saturday**  
10:00 am- 4:00 pm

 **Marsh  
Properties**



# SERVICE TEAM



**Andy Anderson**  
Service Manager  
18 years with  
Marsh Properties

## Spring Maintenance Tips

↳ From Andy

- Call the after-hours answering service at 704-844-9410 for maintenance emergencies; press #2 to reach a live person.
- Non-emergency requests may be left via voicemail, emailed to: [service@providencenparkpts.com](mailto:service@providencenparkpts.com), or submitted through the Resident Portal.
- Use the recycling area closest to you to prevent overflow in any one area.
- Check your water heater room periodically. Notify the office of any leak and or moisture issues.
- Call for service for a clogged sink/tub, do not use Drain-O or other draining agent.
- If your A/C runs constantly and blows warm air, please shut it off and call in a service request ASAP.
- Please do not put household trash or garbage in the Pet waste containers.

## Ned Barnes

Service Technician  
8 months with Marsh  
Properties, but has 39  
years experience in  
property management



**Donnie Barbee**  
Service Technician  
39 years with  
Marsh Properties



**Patty Allen**  
Property Manager  
6 years with  
Marsh Properties



**Teresa Carso**  
Leasing Consultant  
6 years with  
Marsh Properties



**Jeane McNamee**  
Leasing Consultant  
8 years with  
Marsh Properties



**Basma Metwally**  
Leasing Consultant  
6 months with  
Marsh Properties

# REMINDERS

## CONSERVICE

Conservice is going paperless! As of April, if you have an email address on file with the management office, your bill will arrive in your email inbox.

The new bills will:

- Arrive sooner, allowing you more time before the due date
- Ensure no mail misplacements or delays
- Reduce the environmental impact

**Invoices due on May 1<sup>st</sup>, 2019 will be delivered via email** to your current email address on file with the Providence Park office.

***If you're not sure if your email address is on file, or if you wish to opt out of ebilling,*** please contact Conservice at 866.947.7379 or [service@conservice.com](mailto:service@conservice.com).

To identify your account, Conservice will need:

- Your name
- Your Conservice account number (on your Conservice bill)
- The email address to which your bills should be sent OR if you wish to opt out

## LANDSCAPING

The grounds crews work very hard to keep Providence Park looking it's best. Fresh pine straw is now being applied throughout the community as part of the Spring maintenance. To keep it looking good, please do not walk on or allow family members to play in the pine straw that is placed around trees and bushes. Please do not allow pets to walk on the pine straw or leave pet waste there. Your help with this is greatly appreciated.

## BIRD FEEDERS

Providence Park has seen an increase in calls reporting squirrels and mice being attracted to bird feeders. In order to minimize the recurrence and their entering the buildings we have been advised by our pest control contractor that bird feeders should not be kept on patios, balconies or anywhere near a building. Please refrain from installing bird feeders anywhere near a building and if you have already done so, please remove them.



## SAVE YOUR SINK

### *Do's...*

- Pour greasy or oily food waste into a container NOT down the drain or garbage disposal..
- Allow animal fats to cool or freeze in the container before throwing them in the trash.
- Mix liquid vegetable fats with an absorbent material such as cat litter or coffee grounds in a sealable container before throwing into the trash.

### *...and Don'ts*

- Pour oil or grease down drains, garbage disposals or toilets.
- Use hot water to rinse grease off cookware, utensils, dishes or surfaces.
- Put food scraps down drains.

***Collect it, Absorb it, Seal it, Trash it!***

## RESIDENT PORTAL

*Easy • Fast • Convenient*

Pay rent online  
*(fees will apply if using debit or credit card)*

Schedule recurring payments

Read community newsletter

Submit service requests

Update emergency information

1) Go to: [www.ProvidenceParkApts.com](http://www.ProvidenceParkApts.com)

2) Click: 'For Residents'

3) Click: 'Click to Login'

*If you need assistance with the Resident Portal, please call the office.*

## POOL TIME = POOL RULES

**The pool opens as soon as the Annual City Pool Inspection has been completed. We will send an email blast as soon as the pool is officially open.**

- All persons using the pool do so at their own risk. We have no lifeguard.
- The pool hours are 10:00 am until sunset– NO NIGHT SWIMMING.
- You must have your Amenity Pass with you at all times-if you do not have one please come to the office.
- SMOKING IS NOT PERMITTED IN THE POOL AREA AT ANY TIME.
- Anyone under the age of 16 MUST be accompanied by an adult. NO EXCEPTIONS!
- Residents may bring guests on a limited basis and must accompany their guests.
- Glass is not permitted in the pool area at any time.
- Pets are not permitted in the pool area at any time.
- Throwing of balls, frisbees, etc. and the use of water guns is strictly prohibited.
- Bikes, scooters, skateboards, rollerblades, etc. are not permitted in the pool area.
- Alcoholic beverage containers must be covered.
- Only appropriate bathing clothes are permitted.
- Please keep conversations and music at a reasonable level.
- No diving, running, splashing, horseplay, etc.

***Please be safe and have fun!!***

*For the safety and benefit of everyone, management reserves the right to revoke one's privilege of using the pool area at any time, if not in compliance with the Swimming Pool Rules and Regulations!*

## TOP FIVE REASONS YOU SHOULD BE A COURTEOUS NEIGHBOR

**#5-Because pet droppings not picked up outside smell bad and are even worse on the bottom of your shoes.**

**#4-Because cigarette butts thrown off balconies on to the ground or other balconies are a potential fire hazard.**

**#3-Because loud stereos, TV's, door slamming and yelling can be very disturbing to others while trying to sleep and/or work.**

**#2-Because the floor that you are running back and forth on, bouncing balls on and exercising on is someone else's ceiling. That can get very bothersome.**

**The #1 reason for being a courteous neighbor...BECAUSE IT'S THE RIGHT THING TO DO!**



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11	12	13
				NATIONAL PET DAY 9AM-5:30PM		
14	15	16	17	18	19	20
	CRAFTY WEDNESDAY 3PM -4PM					
	SPRING BREAK					
21	22	23	24	25	26	27
28	29	30				



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
						MUFFINS FOR MOM 10AM-12PM
12	13	14	15	16	17	18
MOTHER'S DAY						
19	20	21	22	23	24	25
			FIRE SAFETY NIGHT 5:30-7:00PM			
26	27	28	29	30	31	
	MEMORIAL DAY					



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
					LAST DAY OF SCHOOL	
9	10	11	12	13	14	15
						DONUTS FOR DAD 10AM-12PM
16	17	18	19	20	21	22
FATHER'S DAY 23	24	25	26	27	28	29
30		PIZZA NIGHT 5-6PM				