

MARSH  
PROPERTIES

# STRAWBERRY HILL APARTMENT HOMES



Office Staff

Jessica Montgomery  
Laura Tucker  
Debbie Henion  
Megan Butterly  
Stephanie Woodle

Service Team

Trent Taylor  
Andy Seidner  
Michael Belaus Tufescu  
David Graham  
Mike Vescovi  
Dimitar Stoyanov  
Mark Neveu  
Jim Batson  
Andrew Robinson  
Alan Landa  
Manuel Salinas  
Guadalupe Robledo

Courtesy Officers

Roy Bunting  
Holly Lawton  
Jordan Ivey

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4TH QUARTER

OCTOBER—DECEMBER 2019

## Strawberry Hill Halloween Party

*The leaves are falling  
Autumn is here  
Soon ghosts and goblins  
will appear*

*Children walk around  
They look so sweet  
Then you'll hear the  
familiar  
"Trick or Treat!"*



Join us for our Annual Halloween Party on Friday, October 25 at the Strawberry Hill Playground from 6-7:30 for Hot dogs, popcorn, treats and Halloween Fun!

Don't forget to come dressed in your Halloween costume!

RSVP requested by Oct. 19 to [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com) or 704.366.1944.

We look forward to seeing you there!

In the event of inclement weather, we will meet at the 5101 Clubhouse.



(As this event is held at the playground, our furry residents are unable to join us. Thank you for understanding.)

## Pool Closings:

The pools will be closing on following dates:

5101 and 5620 pools:  
October 7, 2019

Marsh House Pool:  
October 31st  
(weather permitting)

Please note, the Marsh Pool gate closest to the Fitness Center will remain open year round in order for residents to have use of the grills. Swimming will not be permitted after Oct. 31, 2019.





# Maintenance Corner

- Winter Preparations:** Remember to call and have your filter changed on a regular basis (30-45 days). Colder temperatures are on the way! As you begin to turn on your heaters, remember that dust may have settled in the coils and you may briefly have a burning smell. If you have gas heat, you may hear a clicking sound as the heat starts to come on. Once temperatures drop to freezing, make sure to keep your heat at or above 55 degrees. This will help prevent pipes from freezing and bursting. Please call the office if you have any concerns or questions about your heater.
  - Refrigerator tip:** Keep your fridge clean and organized. Keeping food away from the back of the fridge will help air flow and keep items from freezing. Also keep a box of baking soda in the fridge and/or freezer to cut down on odors.
  - Countertops:** As a reminder, hot pots and pans should never be placed directly on the surface of the countertop. Always use a hot pad or trivet under pots, pans or baking dishes to prevent damage to the countertop.
  - Plumbing:** If the toilet overflows, remove the tank lid and push the flapper down. Also shut water off using the valve located behind the toilet.
- Three ways to let us know you have a service request:**
1. Call the Leasing Office at 704-366-1944
  2. Log into the Welcome Home Resident Portal
  3. Email us: [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)
- If you have a maintenance emergency, please call the office at 704-366-1944. Do not email your requests, as they will not be answered

## Fall Happenings:

### Fall Harvest Dessert Bar

Join us at the Leasing Office on Thursday, November 7 from 4-6:00 PM for coffee and your favorite Fall Desserts!

RSVP requested by: Nov. 2



**Get ready to turn those clocks back an hour! It's time to FALL BACK! Daylight Savings Time will occur at 2 am on Sunday, November 3rd.**



### Community Awareness and Crime Prevention Meeting

We will be hosting a Community Awareness Meeting on Tuesday, November 12 hosted by our Courtesy Officers Holly Lawton, Roy Bunting and Jordan Ivey. They will be discussing crime trends and statistics for our area and include tips to help prevent becoming a victim of crime. The meeting will be held at the 5101 Clubhouse from 6:30—7:30 PM. Pizza will also be served during this meeting. RSVP is requested by: November 8, 2019.



## Holiday Events:

### Strawberry Hill Holiday Party:

Strawberry Hill will be hosting our Annual Holiday Party on Friday, December 6, 2019 from 6-8:30 PM at the Marsh House (Leasing Office).

Join us for hot hors d'oeuvres, hot cocoa and carriage rides!

Look for more information in the coming months.



### Holiday at the Hill

The Strawberry Hill Shopping Village will be hosting *Holiday at the Hill* on Saturday, December 14 from 1:00 to 4:00 PM.

There will be a train, face painting, Santa & Mrs. Claus, carriage rides and more! We look forward to seeing you there!

Caption describing picture or graphic

# NEIGHBORHOOD REMINDERS

## Trash and Recycling

Please remember to take your trash to the compactors. Never leave your trash outside your front porch or back patio. The three-sided brick enclosures are not to be used for household trash. There is a compactor conveniently located adjacent to the Marsh House as well as near the 5101 Clubhouse (middle pool). We also have 9 recycling areas throughout the community to make recycling easier for you. Please be sure to follow recycling guidelines. NO PLASTIC BAGS please!

If you have any questions about where you need to take your garbage and recycling, please call the office at 704-366-1944. We will be happy to help you.

## **CHARLOTTE-MECKLENBURG STORM WATER SERVICES**

In an effort to protect and preserve the state's water resources and to prevent sanitary overflow, clogs and back-ups, Mecklenburg County has implemented several programs to include the **Grease Control Program**. In order to be in compliance with the programs rules and regulations, we must be diligent in the proper disposal of cooking grease. Never pour grease down the drain, cool grease before discarding, mix grease with an absorbent material and dispose of it in a sealable container.

**Grease is Your Drain's Worst Enemy so Remember... Collect It, Absorb It, Seal it, Trash It!**

## Pet Reminder

As responsible pet owners, please remember to pick up after your pets. We have pet stations located around the community with pet waste bags for your convenience.

Also remember to always keep your pet (cats and dogs) on a leash. We appreciate you keeping the neighborhood clean for everyone's enjoyment.



# How can you help this season?

**STRAWBERRY HILL** will be participating in a food drive for Loaves and Fishes this year. We welcome all of our residents to stop by the office with canned or non-perishable food items.

Some of the priority needs include canned fruit, 100% juice, pork & beans, peanut butter, canned meat, and soup.

Please do not donate anything in glass containers. We will begin accepting donations on Monday, October 14th.

All donations will be delivered to Loaves and Fishes on Thursday, November 14th.



**LOAVES & FISHES**  
Groceries for Neighbors in Need



## **Salvation Army Toy Drive**

**We will have a collection box at the Marsh House**

**from**

**November 11th - December 12th**

### **Toy Drive Ideas**

- \*Board Games
- \* Balls & Dolls
- \* Arts & Crafts Supplies
- \* Infant Toys & Clothes
- \* Teens & Tweens

(For children 11–14)

**Thank you for your support**  
**\*New unwrapped items only please.**

## Find us on Social Media

What's the best way to stay up to date with all the happenings at Strawberry Hill?

Follow us on Facebook or Instagram!

Facebook:  
[www.facebook.com/StrawberryHillApts/](http://www.facebook.com/StrawberryHillApts/)

Instagram:  
[@strawberryhillapartments](https://www.instagram.com/@strawberryhillapartments)



If you prefer to only receive emails, make sure we have your current email address on file to stay current on all the fun events we have going on at Strawberry Hill!

## HOLIDAY CRIME PREVENTION TIPS

- ALWAYS keep your vehicles locked and NEVER leave anything in plain sight. If you have phones, GPS devices, packages, or any other valuables, please remove them from your vehicle. Do not keep presents in the trunk of your car.
- Keep your front and back porch lights on during evening hours.
- Lock your doors to your apartment immediately behind you.
- Arrange for packages to be delivered elsewhere if you are not planning to be home to accept them. Do not leave any packages at your front door.
- If you will be away for an extended period of time consider having someone stay in your apartment or come by and check it regularly. *Please notify the office if you do this.*
- If you notice anything or anyone suspicious, we ask that you report it immediately. **Call 9-1-1 first** and then notify



**RESIDENT**

**DIRECT PORTAL**

### **24/7 ACCESS OFFERING:**

- Online Rent Payments: With the convenience of using checking, savings account\* or credit card\*.
- Set up of recurring payments using your checking/savings account\* or with your credit card\*.
- Service request submission.
- Update your contact information and Emergency Contact Information.
- Stay up to date with Community Newsletters available online.
- Clubhouse Reservations.

**Contact the Leasing Office to find out more information about this great feature!**

*\*Fees will apply*

# October 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Rent is due	2	3 Pest Control	4	5
6	7	8	9	10 Pest Control	11	12
13	14 Food Drive Begins	15	16	17 Pest Control	18	19 RSVP to Halloween Party
20	21	22	23	24 Pest Control	25 SH Halloween Party 6-7:30 PM	26
27	28	29	30	31 Happy Halloween! Pest Control		

# November 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 Rent is due	2 RSVP to the Dessert Bar (Last Day)
3 Daylight Savings Fall Back 1 hour at 2 am	4	5	6	7 Harvest Dessert Bar: 4-6:00 PM Pest Control	8 RSVP to the Community Meeting	9
10	11 Toy drive begins	12 Community Meeting 6:30-7:30	13	14 Food Drive Ends Pest Control	15	16
17	18	19	20	21 Pest Control	22	23
24	25	26	27	28 Thanksgiving: Office will be closed	29 Office open 10-4	30 RSVP to the Holiday Party (Last Day)

# December 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Rent is due	2	3	4	5 Pest Control	6 Holiday Party 6:00–8:30	7
8	9	10	11	12 Toy Drive Ends Pest Control	13	14 Holiday at the Hill 1:00–4:00
15	16	17	18	19 Pest Control	20	21
22	23	24 Office open 10–4	25 Christmas Day Office Closed	26 Pest Control	27	28
29	30	31				

How to reach us:

Strawberry Hill Apartments  
Marsh Properties

4051 Bannockburn Place  
Charlotte, NC 28211

P: 704-366-1944  
F: 704-366-7850

Email: [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)  
[www.StrawberryHillApts.com](http://www.StrawberryHillApts.com)

[www.MarshProperties.com](http://www.MarshProperties.com)

**OFFICE HOURS**

**Monday - Thursday**

**9:00 am to 6:30 pm**

**Friday**

**9am-5:30pm**

**Saturday**

**10:00 am to 4:00 pm**

**Sunday-Closed**