



# STRAWBERRY HILL APARTMENT HOMES

October - December 2016

## Strawberry Hill Halloween Party

### Office Staff

Jessica Montgomery  
Trish Smith  
Laura Tucker  
Debbie Henion  
Julia Lawler  
Del St. Pierre  
Julie Austin

### Service Team

Trent Taylor  
Tony Cudd  
David Graham  
Donnie Barbee  
Michael Belaus Tufescu  
Andy Seidner  
Mike Vescovi  
Carlos Gomez  
Dimitar Stoyanov  
Manuel Salinas  
Vern McKenzie

### Courtesy Officers

James Summers  
Roy Bunting  
Holly Lawton

### Office Hours

Monday - Thursday

9:00 am to 6:30 pm

Friday

9am-5:30pm

Saturday

10:00 am to 4:00 pm

Sunday-Closed



Put on your favorite costume and come join the fun!!! HOT DOGS, POPCORN AND TREATS!!!

**\*\* ALL RESIDENTS ARE WELCOME \*\***

Date: Monday, October 31, 2016

Time: 6:00pm - 8:00pm

Place: Strawberry Hill Playground

RSVP: October 26, 2016

In case of inclement weather, please join us at the 5101 Clubhouse.

The leaves are falling  
Autumn is here  
Soon Ghosts and Goblins will appear  
Children walk around...  
They look so sweet  
Then you'll hear the familiar  
"TRICK OR TREAT"

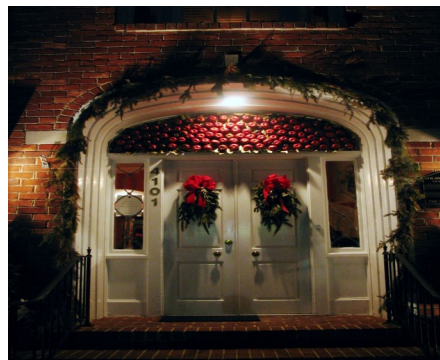


## Strawberry Hill Holiday Party

It's almost time for our annual Strawberry Hill Holiday Party!

Come enjoy horse drawn carriage rides and holiday festivities.

We will be serving hors d'oeuvres, and hot cocoa.



Mark your calendars for Friday, December 2, 2016.

We will be sending invitations to all of our residents in the coming months.

We look forward to seeing you there!

## Pool Closings



The pools will be closing on following dates:

**5101 and 5620 pool: September 30th**

**Marsh House Pool: October 31st  
(weather permitting)**

Please note, the Marsh Pool gate closest to the Marsh House will remain open year round in order for residents to have use of the grills. Swimming will not be permitted after Oct. 31, 2016.

## DAYLIGHT SAVINGS TIME

Get ready to turn those clocks back an hour! It's time to **FALL BACK!** Daylight Savings Time will occur at 2 am on Sunday, November 6th.



### Pet Reminder

As responsible pet owners, please remember to pick up after your pets. We have pet stations located around the community with pet waste bags for your convenience. Also remember to always keep your pet (cats and dogs) on a leash. We appreciate you keeping the neighborhood clean for everyone's enjoyment.



## Maintenance Corner

### Helpful tips from your Service Team

- **Countertops:** As a reminder, hot pots and pans should never be placed directly on the surface of the countertop. Always use a hot pad or trivet under pots, pans or baking dishes to prevent damage to the countertop.
- **Winter Preparations:** Remember to call and have your filter changed on a regular basis (30-45 days). Colder temperatures are on the way! As you begin to turn on your heaters, remember that dust may have settled in the coils and you may briefly have a burning smell. If you have gas heat, you may hear a clicking sound as the heat starts to come on. Once temperatures drop to freezing, make sure to keep your heat at or above 55 degrees. This will help prevent pipes from freezing and bursting. Please call the office if you have any concerns or questions about your heater.
- **Plumbing:** If the toilet overflows, remove the tank lid and push the flapper down. Also shut water off using the valve located behind the toilet.
- **Refrigerator tip:** Keep your fridge clean and organized. Keeping food away from the back of the fridge will help air flow and keep items from freezing. Also keep a box of baking soda in the fridge and/or freezer to cut down on odors.
- **Three ways to let us know you have a service request:**
  1. Call the Leasing Office at 704-366-1944
  2. Log into the Welcome Home Resident Portal
  3. Email us: [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)
- If you have a maintenance emergency, please call the office at 704-366-1944. Do not email your requests, as they will not be answered until the next business day.
- If you have any questions or have an idea for a maintenance tip, please email us at: [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)



## Strawberry Hill Shopping Village

Starting within the next couple of months, Marsh Properties will begin redevelopment of our Strawberry Hill Shopping Village. Like many of our residents, we are very excited to see this long awaited project begin. We will pass along updates as we receive them from the Marsh Properties Office.

As with any redevelopment project, there will be a lot of dust, delays and some interruptions. We know how exciting this change is for everyone in our neighborhood and appreciate all of your patience while we work to make improvements.

Please do not hesitate to contact the Strawberry Hill Leasing Office if you have any questions or concerns at 704-366-1944 or [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com).



## Time Warner Cable—Wiring Upgrades

Beginning in October, Time Warner Cable will be onsite to start updating the wiring throughout Strawberry Hill. This project is expected to continue until next Summer. Our neighborhood has been broken down into sections and will include both interior and exterior wiring. Since cable is included in the monthly rent, we will need to enter every apartment home, regardless of your chosen provider.

Weather permitting, the first section of buildings is scheduled to begin mid-October. You will receive notification from the Strawberry Hill Leasing Office within a few days of us needing to enter your apartment with a Time Warner Technician. A member of the Strawberry Hill Staff will accompany the technicians into your apartment home. If a resident cannot be home, we do ask that all pets are secured and alarms turned off on the dates we need to enter.

Please check your email and snail mail for updates. Notices will also be posted to doors. Should you have any questions or concerns, please do not hesitate to contact the Strawberry Hill Leasing Office at 704-366-1944 or [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com).

## STRAWBERRY HILL

will be participating in a food drive for Loaves and Fishes this year. We welcome all of our residents to stop by the office with canned or non-perishable food items. Some of the priority needs include canned fruit, 100% juice, pork & beans, peanut butter, canned meat, and soup.

***Please do not donate anything in glass containers.***

We will begin accepting donations on **Thursday, October 13th**

All donations will be delivered to Loaves and Fishes on **Thursday, November 17th**



**LOAVES & FISHES**  
Groceries for Neighbors in Need



## Salvation Army Toy Drive

We will have a collection box at the Marsh House from

**November 18th - December 12th**  
**Toy Drive Ideas**

- \*Board Games
- \* Balls & Dolls
- \* Arts & Crafts Supplies
- \* Infant Toys & Clothes
- \* Teens & 'Tweens (For children 11-14)

**Thank you for your support**  
**\*New unwrapped items only please**



*\*Fees will apply*

**RESIDENT**

**DIRECT PORTAL**

### 24/7 ACCESS OFFERING:

- Online Rent Payments: With the convenience of using checking, savings account\* or credit card\*.
- Set up of recurring payments using your checking/savings account\* or with your credit card\*.
- Service request submission.
- Update your contact information and Emergency Contact Information.
- Stay up to date with Community Newsletters available online.
- Clubhouse Reservations.

**Contact the Leasing Office to find out more information about this great feature!**

## CHARLOTTE-MECKLENBURG STORM WATER SERVICES

In an effort to protect and preserve the state's water resources and to prevent sanitary overflow, clogs and back-ups, Mecklenburg County has implemented several programs to include the **Grease Control Program**. In order to be in compliance with the programs rules and regulations, we must be diligent in the proper disposal of cooking grease.

Never pour grease down the drain, cool grease before discarding, mix grease with an absorbent material and dispose of it in a sealable container.

**Grease is Your Drain's Worst Enemy so Remember... Collect It, Absorb It, Seal it, Trash It!**

## HOLIDAY CRIME PREVENTION TIPS

- ALWAYS keep your vehicles locked and NEVER leave anything in plain sight. If you have phones, GPS devices, packages, or any other valuables, please remove them from your vehicle. Do not keep presents in the trunk of your car.
- Keep your front and back porch lights on during evening hours.
- Lock your doors to your apartment immediately behind you.
- Arrange for packages to be delivered elsewhere if you are not planning to be home to accept them. Do not leave any packages at your front door.
- If you will be away for an extended period of time consider having someone stay in your apartment or come by and check it regularly. *Please notify the office if you do this.*
- If you notice anything or anyone suspicious, we ask that you report it immediately. **Call 9-1-1 first** and then notify the office or after hours emergency at 704-366-1944.

### Trash and Recycling

Please remember to take your trash to the compactors. Never leave your trash outside your front porch or back patio. The three-sided brick enclosures are not to be used for household trash. These areas are for moving boxes **only**. There is a compactor conveniently located adjacent to the Marsh House as well as near the 5101 Clubhouse (middle pool). We also have 11 recycling areas throughout the community to make recycling easier for you.

If you have any questions about where you need to take your garbage and recycling, please call the office at 704-366-1944. We will be happy to help you.

Please Visit Strawberry Hill  
Apartment Homes and



Us on



facebook

Stay up to date on current information and  
CARES TEAM events. SCAN THE QR  
CODE ABOVE!

# OCTOBER | 2016

SUN	MON	TUES	WED	THUR	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24 RSVP Appreciated	25	26 Pumpkin Palooza	27	28	29
30	31 Strawberry Hill Halloween Party					

## OCTOBER MONTHLY EVENTS

### PUMPKIN PALOOZA

WEDNESDAY, OCTOBER 26<sup>TH</sup> @ 6PM

5101 CLUBHOUSE

Join us if you dare for a spooktacular evening filled with pumpkin carving & candy! We'll provide the tools and festive snacks. BYOP (Bring your own pumpkin) please. *RSVPs are greatly appreciated by October 24<sup>th</sup>.*

RSVP by contacting your CARES team, Jermaine & Kourtney Scott  
at [StrawberryHil@caresprogram.org](mailto:StrawberryHil@caresprogram.org)

#### Pest Control:

Every Thursday  
by Appt.

#### Like us on Facebook!

StrawberryHill  
Apartments

# NOVEMBER | 2016

SUN	MON	TUES	WED	THUR	FRI	SAT
		1	2	3	4 RSVP Appreciated	5
6	7	8 Pasta Night	9	10	11	12
13	14	15 RSVP Appreciated	16	17 Dessert & Beverage Bar	18	19
20	21	22	23	24 Thanksgiving Office Closed	25	26
27	28	29	30			

## November Monthly Events

### Pasta Night

Tuesday, November 8th @ 6:30PM, 5101 Clubhouse

Join us for a delicious pasta dinner, fresh bread, and salad as we unwind & relax with friends. Bon Appetite! *RSVPs are greatly appreciated by November 4<sup>th</sup>.*

### Harvest Dessert & Beverage Bar

Wednesday, November 17th @ 6:30PM, 5101 Clubhouse

Join us for a taste of Fall. We'll feature a variety of fresh baked pies and a warm apple cider bar. *RSVPs are greatly appreciated by November 15<sup>th</sup>.*

### Salvation Army Collection: November & December

Bring your **new, unwrapped** toys to the office and let's join together to help others have a great holiday season.

### Pest Control:

Every Thursday  
by Appt.

### Like us on Facebook!

StrawberryHill  
Apartments

RSVP by contacting your CARES team, Jermaine & Kourtney Scott at [StrawberryHil@caresprogram.org](mailto:StrawberryHil@caresprogram.org)



# DECEMBER 2016

SUN	MON	TUES	WED	THUR	FRI	SAT
				1	SH Annual Holiday Party 2	3
4	5	6	7	8 RSVP for Craft Corner	9	10 CRAFT CORNER
11	12	13	14 RSVP Appreciated	15	16 S'MORES GALORE	17
18	19	20	21 Last Day for CMS	22	23	24 Christmas Eve Office closed
25 Christmas	26	27	28	29	30	31

## December Monthly Events

### CRAFT CORNER

SATURDAY, DECEMBER 10th @ 10AM, 5101 Clubhouse

Let's get crafty! Join us to build a gingerbread house and enjoy a few festive snacks as well.

Materials for the gingerbread homes will be provided.

*RSVPs are greatly appreciated by December 8th.*

### S'MORES GALORE

SATURDAY, DECEMBER 16TH @ 6:30PM, 5101 Clubhouse

Join us for a s'mores-gabord of deliciousness. Create a classic s'more or get creative as we'll provide a variety of options. *RSVPs are greatly appreciated by December 14th.*

RSVP by contacting your CARES team, Jermaine & Kourtney Scott at [StrawberryHil@caresprogram.org](mailto:StrawberryHil@caresprogram.org)

**Pest Control:**  
Every Thursday  
by Appt.

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