



# STRAWBERRY HILL APARTMENT HOMES

October - December 2015

## Office Staff

Jessica Montgomery  
Trish Smith  
Laura Tucker  
Debbie Henion  
Julia Lawler  
Katherine Reinken

## Service Team

Trent Taylor  
Tony Cudd  
David Graham  
Donnie Barbee  
Michael Belaus Tufescu  
Andy Seidner  
Carlos Gomez  
Dimitar Stoyanov  
Manuel Salinas  
Jason Hollifield

## Courtesy Officers

James Summers  
Roy Bunting  
Holly Lawton

## Office Hours

Monday - Thursday

9:00 am to 6:30 pm

Friday

9am-5:30pm

Saturday

10:00 am to 4:00 pm

Sunday-Closed

## Strawberry Hill Halloween Party



Put on your favorite costume and  
come join the fun!!! HOT DOGS,  
POPCORN AND TREATS!!!

**\*\*ALL RESIDENTS ARE WELCOME\*\***

Date: October 30, 2015

Time: 6:00pm - 8:00pm

Place: Strawberry Hill Playground

RSVP: October 24, 2015

In case of inclement weather, please join us  
at the 5101 Clubhouse.

The leaves are falling  
Autumn is here  
Soon Ghosts and Goblins will appear  
Children walk around...  
They look so sweet  
Then you'll hear the familiar  
"TRICK OR TREAT"

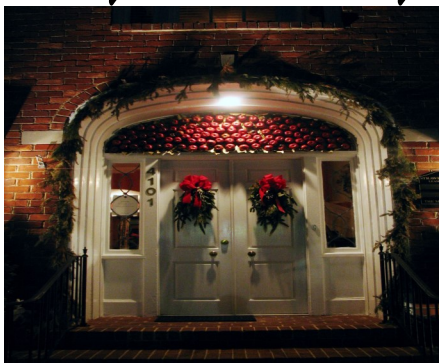


## Strawberry Hill Holiday Party

*It's almost time for our  
annual Strawberry Hill  
Holiday Party!*

*Come enjoy horse drawn  
carriage rides and holiday  
festivities.*

*We will be serving  
hors d'oeuvres, beer, wine,  
hot cider, and cocoa.*



*Mark your calendars for  
Friday, December 4, 2015.*

*We will be sending  
invitations to all of our  
residents in the coming  
months.*

*We look forward to seeing  
you there!*

## Pool Closings



The pools will be closing on following dates:

5101 and 5620 pool: September 30th

Marsh House Pool: October 31st  
(weather permitting)

## DAYLIGHT SAVINGS TIME

Get ready to turn those clocks back an hour! It's time to FALL BACK! Daylight Savings Time will occur at 2 am on Sunday, November 1st.

Don't be Late!



### Pet Reminder

As responsible pet owners, please remember to pick up after your pets. We have pet stations located around the community with pet waste bags for your convenience. Also remember to always keep your pet (cats and dogs) on a leash. We appreciate you keeping the neighborhood clean for everyone's enjoyment.



## Maintenance Corner

### Helpful tips from your Service Team

- **Power to your apartment:** If the power goes out in one or two rooms of your apartment, the GFI may need to be reset. If the power is out to your entire apartment, it is important to contact Duke Energy at 1-800-POWER ON. Even if you think someone else in the building may have called, it is still important to make this call so Duke Energy will know how many customers are without power.
- **Winter Preparations:** Remember to call and have your filter changed on a regular basis (30-60 days). Colder temperatures are on the way! As you begin to turn on your heaters, remember that dust may have settled in the coils and you may briefly have a burning smell. If you have gas heat, you may hear a clicking sound as the heat starts to come on. Once we drop to freezing temps, please make sure to never

set your heat to below 55 degrees. This will help prevent pipes from freezing and bursting. Please call the office if you have any concerns or questions about your heater.

- **Keep Drains Flowing:** Avoid pouring oil, coffee grounds, and other solids into the kitchen sink. In the bathrooms, be sure to remove hair from the sink and tub quickly so it is not washed down the drain. Sink and toilet drains can usually be unstopped with a plunger.
- **Four ways to let us know you have a service request:**

1. Call the Leasing Office at 704-366-1944
2. Log into the Welcome Home Resident Portal

3. Email us at:

[live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)

4. Visit our website at [www.strawberryhillapts.com](http://www.strawberryhillapts.com) to submit a request online.

- If you have a maintenance emergency, please call the office at 704-366-1944. Do not email your requests, as they will not be answered until the next business day.
- If you have any questions or have an idea for a maintenance tip, please email us at: [live@strawberryhillapts.com](mailto:live@strawberryhillapts.com)



## STRAWBERRY HILL

will be participating in a food drive for Loaves and Fishes this year. We welcome all of our residents to stop by the office with canned or non-perishable food items. Some of the priority needs include canned fruit, 100% juice, pork & beans, peanut butter, canned meat, and soup.

***Please do not donate anything in glass containers.***

We will begin accepting donations on

**Wednesday, October 14th**

All donations will be delivered to Loaves and Fishes on

**Friday, November 13th**



**LOAVES & FISHES**  
Groceries for Neighbors in Need



## Salvation Army Toy Drive

We will have a collection box at the Marsh House  
from

**November 23rd - December 11th**

### Toy Drive Ideas

- \*Board Games
- \*Balls & Dolls
- \*Arts & Crafts Supplies
- \*Infant Toys & Clothes
- \*Teens & 'Tweens (For children 11-14)

**Thank you for your support**  
**\*New unwrapped items only please**



# RESIDENT

# DIRECT PORTAL

## 24/7 ACCESS OFFERING:

- Online Rent Payments: With the convenience of using checking, savings account\* or credit card\*.
- Set up of recurring payments using your checking/savings account\* or with your credit card\*.
- Service request submission.
- Update your contact information and Emergency Contact Information.
- Stay up to date with Community Newsletters available online.
- Clubhouses Reservations.

**Contact the Leasing Office to find out more information about this great feature!**

*\*Fees will apply*

### Trash and Recycling

Please remember to take your trash to the compactors. Never leave your trash outside your front porch or back patio. The three-sided brick enclosures are not to be used for household trash. These areas are for moving boxes only. There is a compactor conveniently located adjacent to the Marsh House as well as near the 5101 Clubhouse (middle pool). We also have 11 recycling areas throughout the community to make recycling easier for you.

If you have any questions about where you need to take your garbage and recycling, please call the office at 704-366-1944. We will be happy to help you.

### CHARLOTTE-MECKLENBURG STORM WATER SERVICES

In an effort to protect and preserve the state's water resources and to prevent sanitary overflow, clogs and back-ups, Mecklenburg County has implemented several programs to include the **Grease Control Program**. In order to be in compliance with the programs rules and regulations, we must be diligent in the proper disposal of cooking grease.

Never pour grease down the drain, cool grease before discarding, mix grease with an absorbent material and dispose of it in a sealable container.

**Grease is Your Drain's Worst Enemy so Remember... Collect It, Absorb It, Seal it, Trash It!**



## HOLIDAY CRIME PREVENTION TIPS



- ALWAYS keep your vehicles locked and NEVER leave anything in plain sight. If you have phones, GPS devices, packages, or any other valuables, please remove them from your vehicle. Do not keep presents in the trunk of your car.
- Keep your front and back porch lights on during evening hours.
- Lock your doors to your apartment immediately behind you.
- Arrange for packages to be delivered elsewhere if you are not planning to be home to accept them. Do not leave any packages at your front door.
- If you will be away for an extended period of time consider having someone stay in your apartment or come by and check it regularly. *Please notify the office if you do this.*
- If you notice anything or anyone suspicious, we ask that you report it immediately. **Call 9-1-1 first** and then notify the office or after hours emergency at 704-366-1944.



Please Visit Strawberry Hill  
Apartment Homes and

 Like Us on

**facebook**

Stay up to date on current information  
and CARES TEAM events.  
**SCAN THE QR CODE TO THE LEFT!**

### It's FLU Season

#### From your Rite Aid Pharmacy:

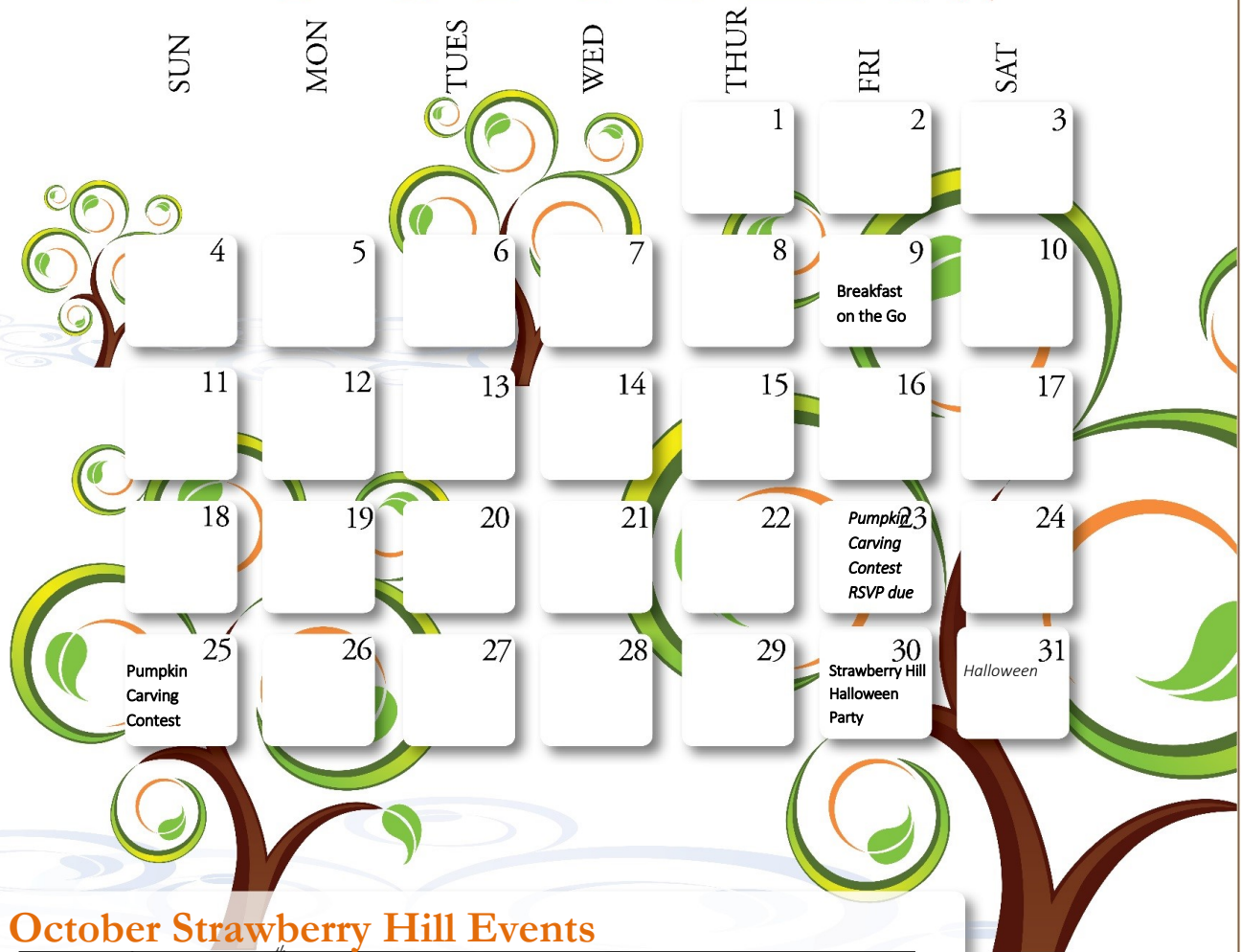
Shield yourself against the flu this year with a flu shot. Free with most insurances.

Please contact Rite Aid for details:  
704-366-8892





# OCTOBER | 2015



## October Strawberry Hill Events

**BREAKFAST on the GO:** *October 9<sup>th</sup> from 7-9am, all entrances*

No time to grab breakfast? We've got you covered! On Friday, October 9<sup>th</sup>, the Strawberry Hill staff and CARES team will be positioned at all entrances with breakfast for all.

**PUMPKIN CARVING CONTEST:** *October 25<sup>th</sup> from 2-4 pm, 5101 Clubhouse*

Bring a friend or the family and we'll provide the pumpkins, the carving tools & festive fare for a fun evening filled with creativity and competition. Prizes for 1st, 2nd, and 3rd, will be awarded. **RSVP's are greatly appreciated by October 22nd.**

**STRAWBERRY HILL HALLOWEEN PARTY** *October 30<sup>th</sup>, from 6-8:00pm*

Join us at the playground for a "spooktacular" Halloween bash! We'll be serving hotdogs, popcorn, & soda! You don't want to miss out on the pre-holiday fun!

**Please RSVP to the Leasing Office 704-366-1944 by October 24th.**

**Rent Due:** 1st of the month

**Pest Control:** Every Thursday by appt

**Like us on Facebook!**  
StrawberryHillApartments

**Contact your CARES team:**

David and Katie Morton E:  
StrawberryHill@  
caresprogram.org  
P: (980) 729-3405



# NOVEMBER | 2015

SUN	MON	TUES	WED	THUR	FRI	SAT
1 <i>Slice of Fall RSVP due October 30th</i>	2 <i>Slice of Fall</i>	3	4	5	6	7
8	9	10	11	12 <i>Crepesgiving Brunch RSVP due</i>	13	14 <i>Crepesgiving Brunch</i>
15	16	17	18	19	20	21
22	23	24	25	26 <i>Thanksgiving Office Closed</i>	27	28
29	30					

## November Strawberry Hill Events

**SLICE OF FALL** November 2<sup>nd</sup>, from 7-8:30pm, 5620 Clubhouse

Grab a friend or the family and join us for an event that will be as sweet as the pie we are serving. Pair your slice with a cold glass of milk or a cup of hot coffee.

*RSVP's are appreciated by October 30<sup>th</sup>.*

**"CREPESGIVING" BRUNCH** November 14<sup>th</sup>, from 10am-12pm, 5101 Clubhouse

Fold some fun into your Saturday morning! Customize your own hot, fresh crepe with your favorite toppings at our delectable Crepe Bar. *RSVP's are appreciated*

*by November 12<sup>th</sup>.*

**Rent Due:** 1st of the month

**Pest Control:** Every Thursday by appt

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# DECEMBER 2015

SUN	MON	TUES	WED	THUR	FRI	SAT
		1	2 <i>Craft Corner RSVP due</i>	3	4 <i>Strawberry Hill Holiday Party</i>	5 <i>Craft Corner</i>
6 <i>Hanukkah begins</i>	7	8	9	10 <i>Gingerific Cookie Bash RSVP due</i>	11	12 <i>Gingerific Cookie Bash</i>
13	14 <i>Hanukkah ends</i>	15	16	17	18	19
20	21 <i>CMS out of school through Jan 2</i>	22	23	24 <i>Christmas Eve</i>	25 <i>Christmas Day</i>	26
27	28	29	30	31		

## December Strawberry Hill Events

**STRAWBERRY HILL HOLIDAY PARTY:** December 4<sup>th</sup>, from 6-9pm, Marsh House

Join us at the Marsh house for delicious hors d'oeuvres, beverages, and a horse drawn carriage ride! This will be a night to remember! [Please RSVP to the leasing office at \(704\) 366-1944 or live@strawberryhillapts.com by November 25th.](#)

**CRAFT CORNER:** December 5<sup>th</sup>, from 2-4pm, 5101 Clubhouse

Don't resist the urge to get crafty this holiday season! Join us at the 5101 Clubhouse in order to make a gift from the heart and enjoy festive treats! [RSVPs are greatly appreciated by December 2nd.](#)

**GINGERIFIC COOKIE BASH:** December 12<sup>th</sup> from 2-4pm, 5101 Clubhouse

Run! Run! As fast as you can to the 5101 Clubhouse to decorate your own gingerbread man! [RSVPs are greatly appreciated by December 10th.](#)

**Rent Due:** 1st of the month

**Pest Control:** Every Thursday by appt

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